



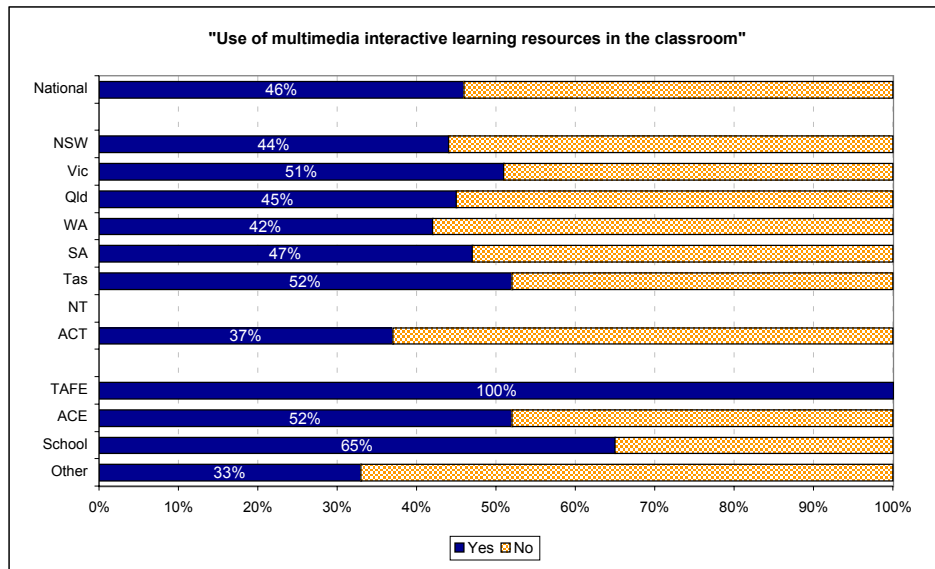
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**E-learning Benchmarking Project**  
*RTO Survey*

**Question 2**

Did any of these units use e-learning in the following ways?

a) Use of multimedia interactive learning resources in the classroom (e.g. web-based or CD-ROM learning resources, Flexible Learning Toolboxes)

	Yes	No	Total
Other	33%	67%	100%
School	65%	35%	100%
ACE	52%	48%	100%
Provider type TAFE	100%	0%	100%
ACT	37%	63%	100%
NT	Insufficient data for analysis		
Tas	52%	48%	100%
SA	47%	53%	100%
WA	42%	58%	100%
Qld	45%	55%	100%
Vic	51%	49%	100%
State/Territory NSW	44%	56%	100%
National	46%	54%	100%





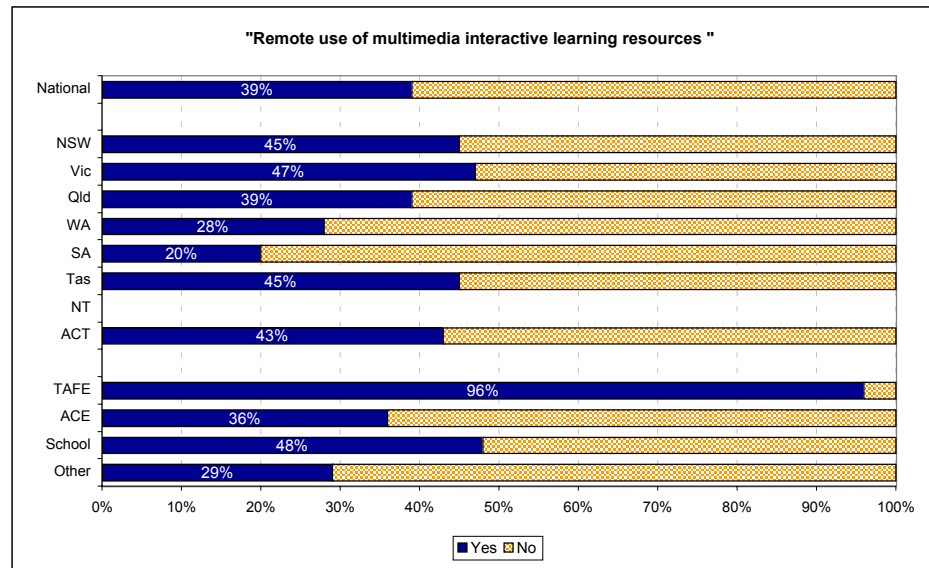
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**E-learning Benchmarking Project**  
*RTO Survey*

**Question 2**

Did any of these units use e-learning in the following ways?

b) Remote use of multimedia interactive learning resources (e.g. web-based or CD-ROM learning resources, Flexible Learning Toolboxes)

	Yes	No	Total
Other	29%	71%	100%
School	48%	52%	100%
ACE	36%	64%	100%
Provider type TAFE	96%	4%	100%
ACT	43%	57%	100%
NT	Insufficient data for analysis		
Tas	45%	55%	100%
SA	20%	80%	100%
WA	28%	72%	100%
Qld	39%	61%	100%
Vic	47%	53%	100%
State/Territory NSW	45%	55%	100%
National	39%	61%	100%





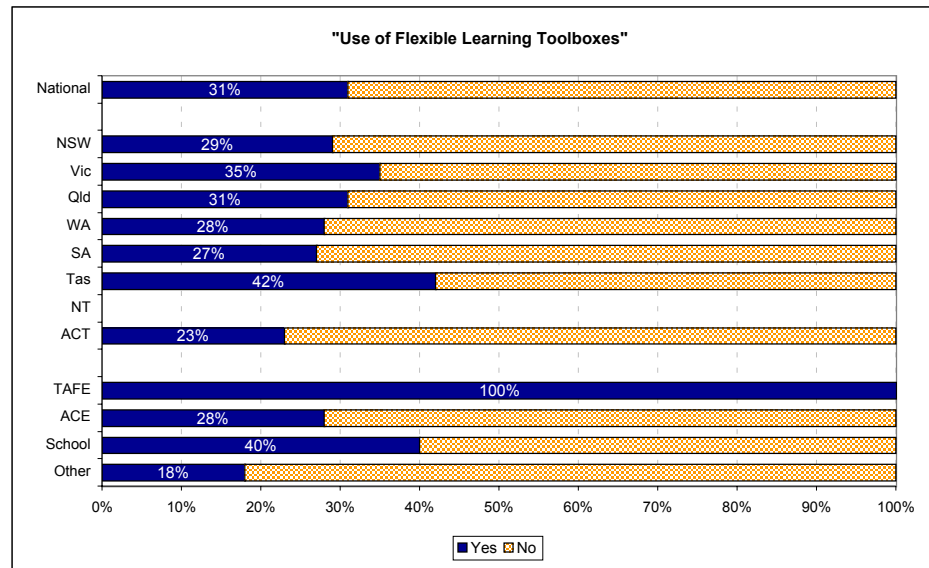
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**E-learning Benchmarking Project**  
*RTO Survey*

**Question 2**

Did any of these units use e-learning in the following ways?

c) Use of Flexible Learning Toolboxes

	Yes	No	Total
Other	18%	82%	100%
School	40%	60%	100%
ACE	28%	72%	100%
Provider type TAFE	100%	0%	100%
ACT	23%	77%	100%
NT	Insufficient data for analysis		
Tas	42%	58%	100%
SA	27%	73%	100%
WA	28%	72%	100%
Qld	31%	69%	100%
Vic	35%	65%	100%
State/Territory NSW	29%	71%	100%
National	31%	69%	100%



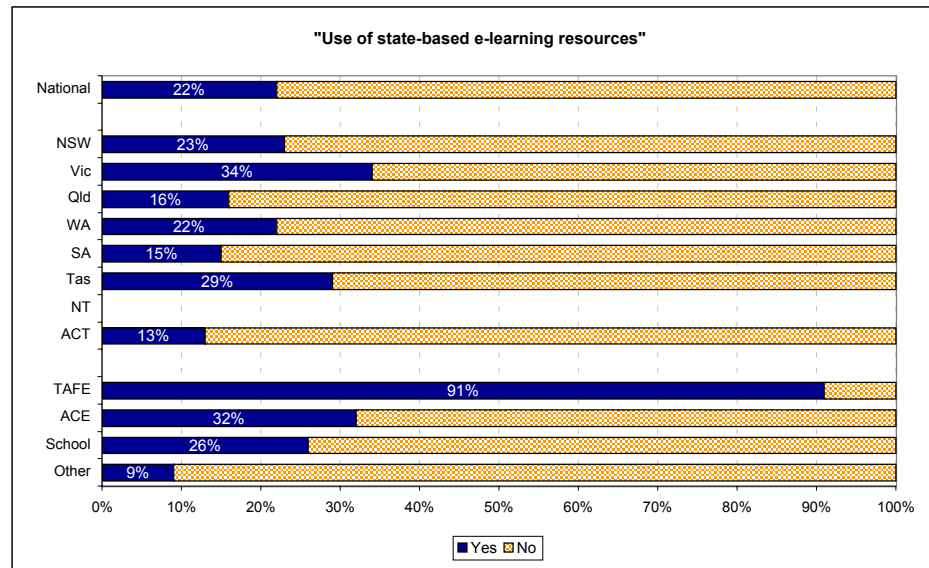
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**E-learning Benchmarking Project**  
*RTO Survey*

**Question 2**

Did any of these units use e-learning in the following ways?

d) Use of state-based e-learning resources

	Yes	No	Total
Other	9%	91%	100%
School	26%	74%	100%
ACE	32%	68%	100%
Provider type TAFE	91%	9%	100%
ACT	13%	87%	100%
NT	Insufficient data for analysis		
Tas	29%	71%	100%
SA	15%	85%	100%
WA	22%	78%	100%
Qld	16%	84%	100%
Vic	34%	66%	100%
State/Territory NSW	23%	77%	100%
National	22%	78%	100%





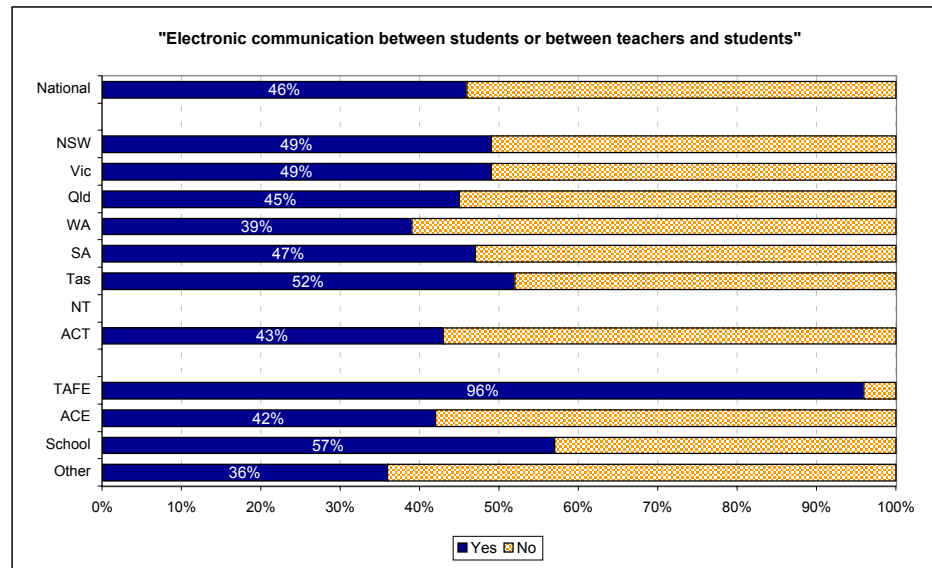
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**E-learning Benchmarking Project**  
*RTO Survey*

**Question 2**

Did any of these units use e-learning in the following ways?

e) Electronic communication between students or between teachers and students (other than communication on a single learning issue)

	Yes	No	Total
Other	36%	64%	100%
School	57%	43%	100%
ACE	42%	58%	100%
Provider type TAFE	96%	4%	100%
ACT	43%	57%	100%
NT	Insufficient data for analysis		
Tas	52%	48%	100%
SA	47%	53%	100%
WA	39%	61%	100%
Qld	45%	55%	100%
Vic	49%	51%	100%
State/Territory NSW	49%	51%	100%
National	46%	54%	100%





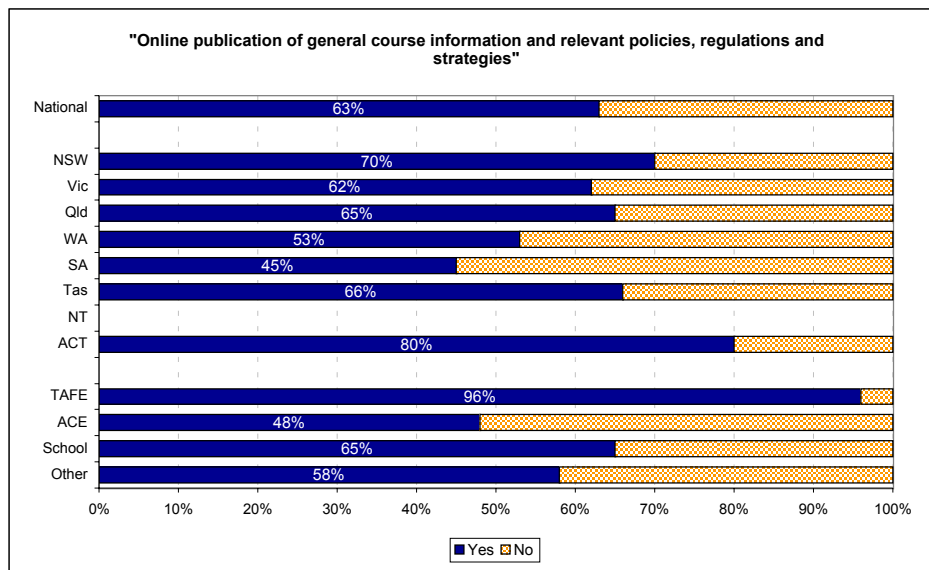
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*RTO Survey*

**Question 3**

Does your organisation offer the following e-business services to individual VET students?

a) Online publication of general course information and relevant policies, regulations and strategies

	Yes	No	Total
Other	58%	42%	100%
School	65%	35%	100%
ACE	48%	52%	100%
Provider type TAFE	96%	4%	100%
ACT	80%	20%	100%
NT	Insufficient data for analysis		
Tas	66%	34%	100%
SA	45%	55%	100%
WA	53%	47%	100%
Qld	65%	35%	100%
Vic	62%	38%	100%
State/Territory NSW	70%	30%	100%
National	63%	37%	100%





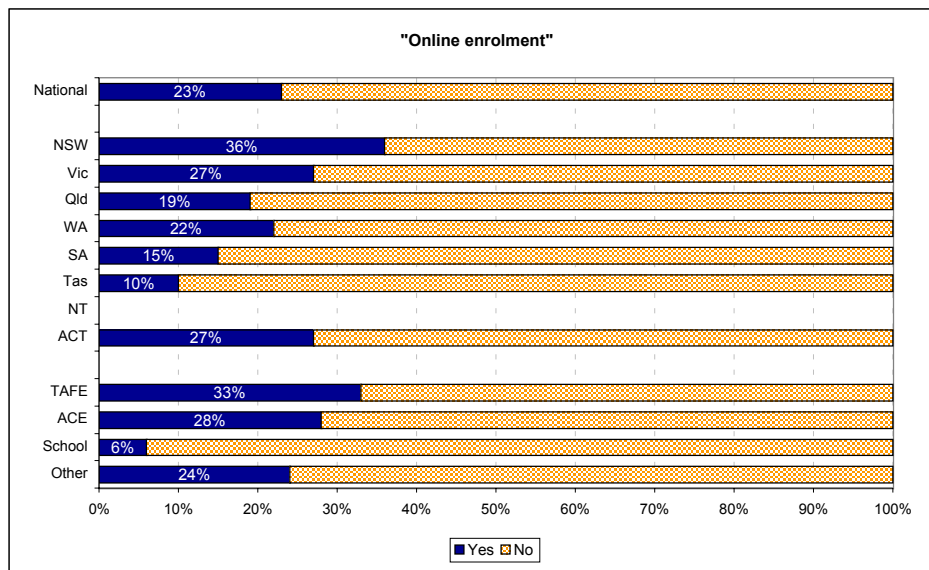
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**E-learning Benchmarking Project**  
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**Question 3**

Does your organisation offer the following e-business services to individual VET students?

b) Online enrolment

	Yes	No	Total
Other	24%	76%	100%
School	6%	94%	100%
ACE	28%	72%	100%
Provider type TAFE	33%	67%	100%
ACT	27%	73%	100%
NT	Insufficient data for analysis		
Tas	10%	90%	100%
SA	15%	85%	100%
WA	22%	78%	100%
Qld	19%	81%	100%
Vic	27%	73%	100%
State/Territory NSW	36%	64%	100%
National	23%	77%	100%





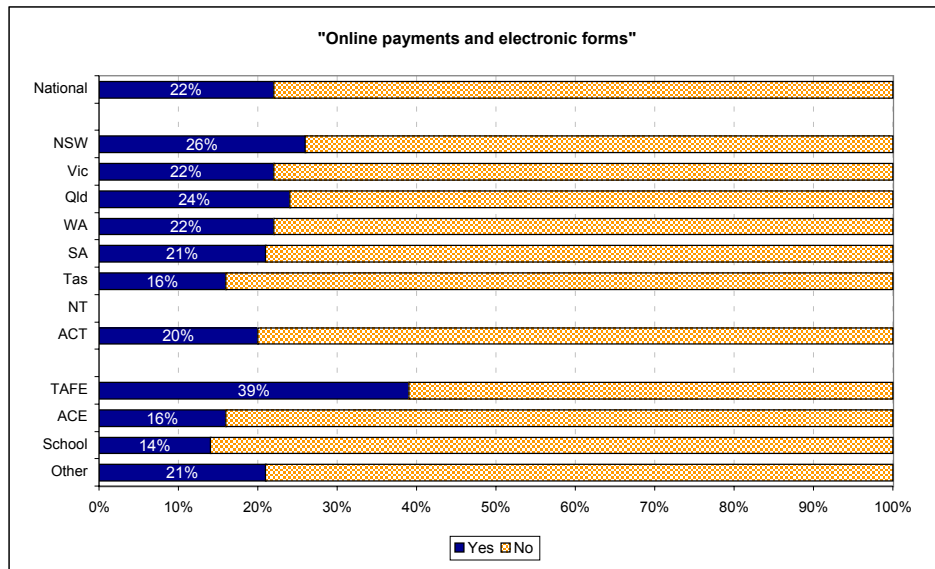
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*RTO Survey*

**Question 3**

Does your organisation offer the following e-business services to individual VET students?

c) Online payments and electronic forms

	Yes	No	Total
Other	21%	79%	100%
School	14%	86%	100%
ACE	16%	84%	100%
Provider type TAFE	39%	61%	100%
ACT	20%	80%	100%
NT	Insufficient data for analysis		
Tas	16%	84%	100%
SA	21%	79%	100%
WA	22%	78%	100%
Qld	24%	76%	100%
Vic	22%	78%	100%
State/Territory NSW	26%	74%	100%
National	22%	78%	100%





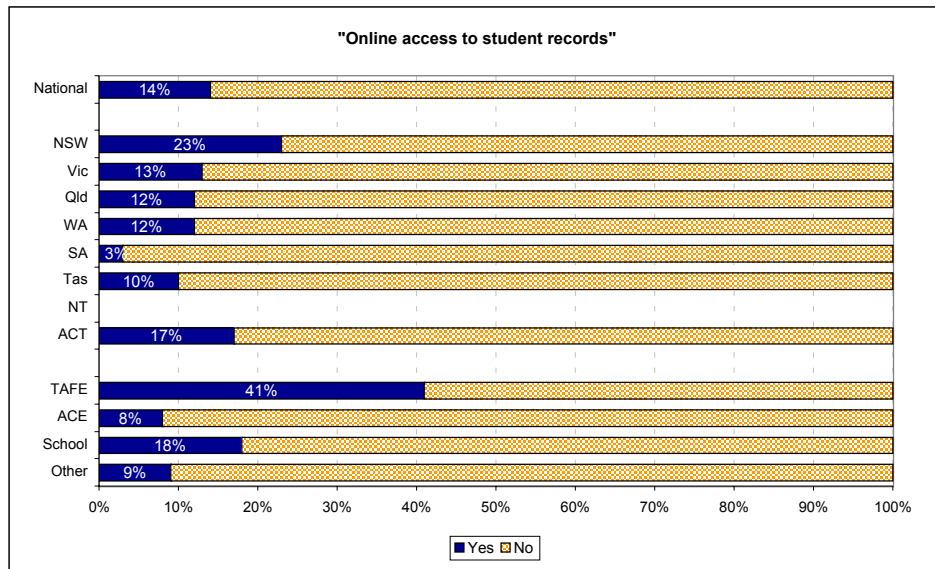
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*RTO Survey*

**Question 3**

Does your organisation offer the following e-business services to individual VET students?

d) Online access to student records

	Yes	No	Total
Other	9%	91%	100%
School	18%	82%	100%
ACE	8%	92%	100%
Provider type TAFE	41%	59%	100%
ACT	17%	83%	100%
NT	Insufficient data for analysis		
Tas	10%	90%	100%
SA	3%	97%	100%
WA	12%	88%	100%
Qld	12%	88%	100%
Vic	13%	87%	100%
State/Territory NSW	23%	77%	100%
National	14%	86%	100%



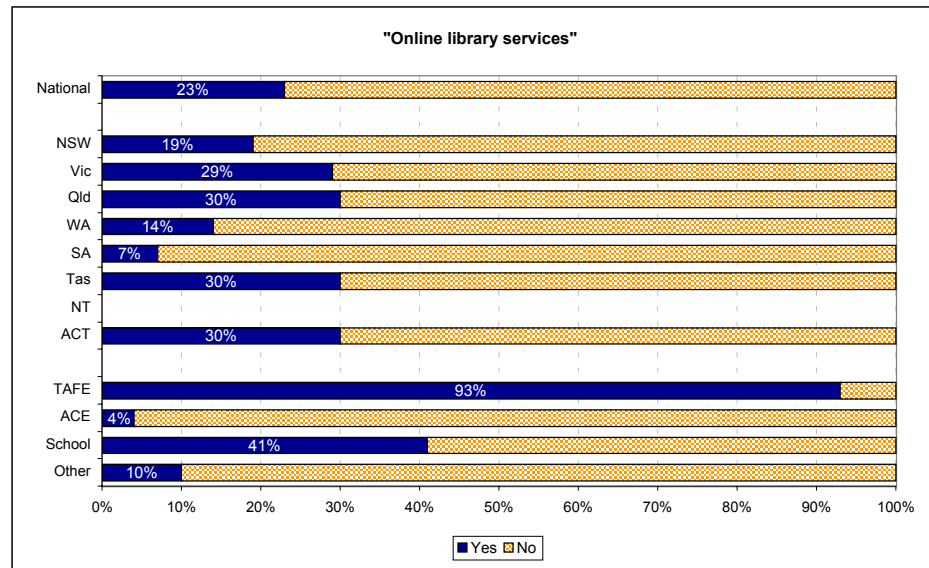
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*RTO Survey*

**Question 3**

Does your organisation offer the following e-business services to individual VET students?

e) Online library services

	Yes	No	Total
Other	10%	90%	100%
School	41%	59%	100%
ACE	4%	96%	100%
Provider type TAFE	93%	7%	100%
ACT	30%	70%	100%
NT	Insufficient data for analysis		
Tas	30%	70%	100%
SA	7%	93%	100%
WA	14%	86%	100%
Qld	30%	70%	100%
Vic	29%	71%	100%
State/Territory NSW	19%	81%	100%
National	23%	77%	100%





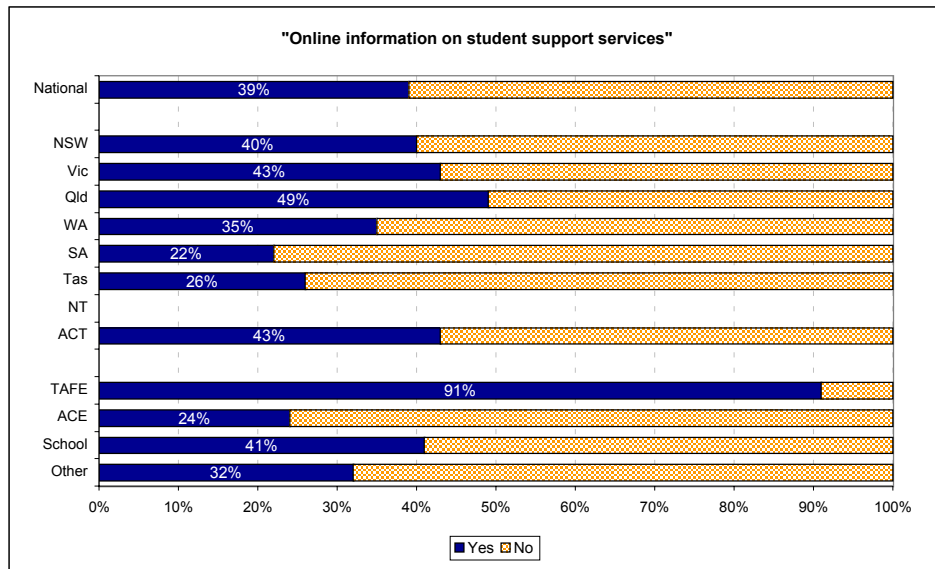
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**Question 3**

Does your organisation offer the following e-business services to individual VET students?

f) Online information on student support services

	Yes	No	Total
Other	32%	68%	100%
School	41%	59%	100%
ACE	24%	76%	100%
Provider type TAFE	91%	9%	100%
ACT	43%	57%	100%
NT	Insufficient data for analysis		
Tas	26%	74%	100%
SA	22%	78%	100%
WA	35%	65%	100%
Qld	49%	51%	100%
Vic	43%	57%	100%
State/Territory NSW	40%	60%	100%
National	39%	61%	100%

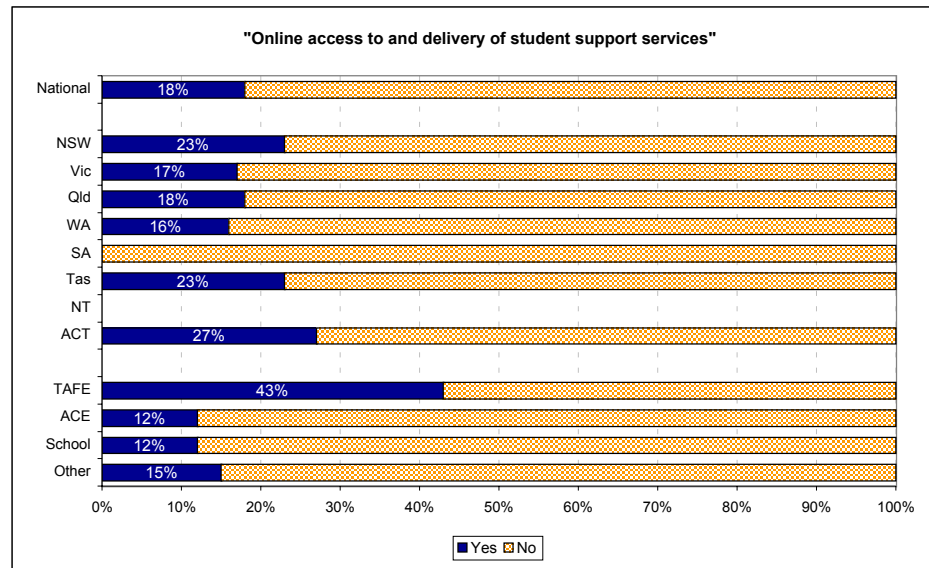


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**Question 3**

Does your organisation offer the following e-business services to individual VET students?  
g) Online access to and delivery of student support services

	Yes	No	Total
Other	15%	85%	100%
School	12%	88%	100%
ACE	12%	88%	100%
Provider type TAFE	43%	57%	100%
ACT	27%	73%	100%
NT	Insufficient data for analysis		
Tas	23%	77%	100%
SA	0%	100%	100%
WA	16%	84%	100%
Qld	18%	82%	100%
Vic	17%	83%	100%
State/Territory NSW	23%	77%	100%
National	18%	82%	100%





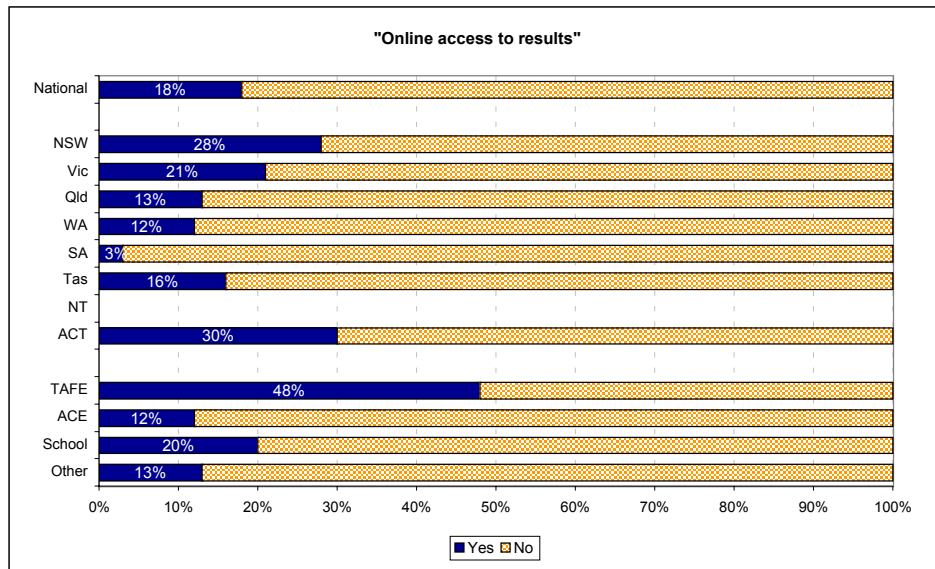
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*RTO Survey*

**Question 3**

Does your organisation offer the following e-business services to individual VET students?

h) Online access to results

	Yes	No	Total
Other	13%	87%	100%
School	20%	80%	100%
ACE	12%	88%	100%
Provider type TAFE	48%	52%	100%
ACT	30%	70%	100%
NT	Insufficient data for analysis		
Tas	16%	84%	100%
SA	3%	97%	100%
WA	12%	88%	100%
Qld	13%	87%	100%
Vic	21%	79%	100%
State/Territory NSW	28%	72%	100%
National	18%	82%	100%





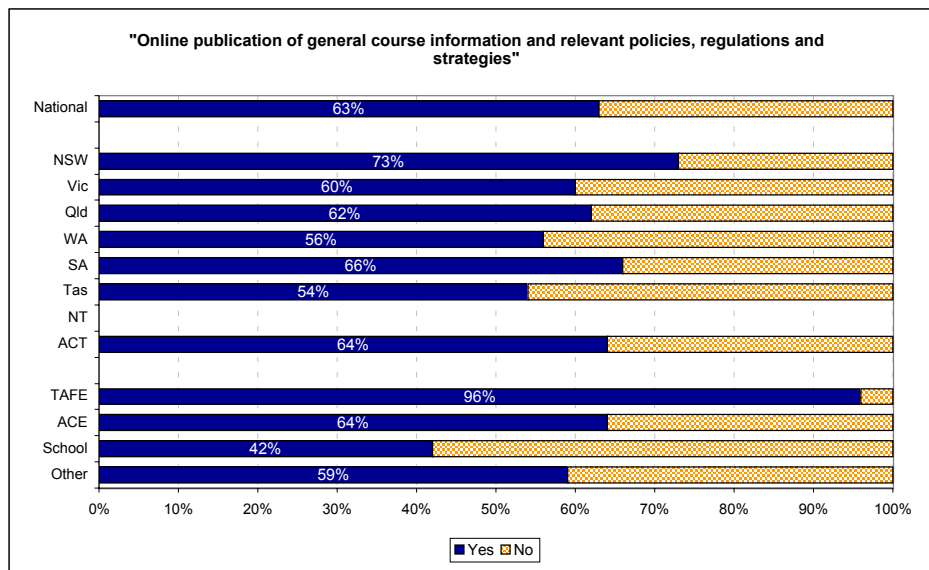
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*RTO Survey*

**Question 4**

Does your organisation offer the following e-business services to employers?

a) Online publication of general course information and relevant policies, regulations and strategies

	Yes	No	Total
Other	59%	41%	100%
School	42%	58%	100%
ACE	64%	36%	100%
Provider type TAFE	96%	4%	100%
ACT	64%	36%	100%
NT	Insufficient data for analysis		
Tas	54%	46%	100%
SA	66%	34%	100%
WA	56%	44%	100%
Qld	62%	38%	100%
Vic	60%	40%	100%
State/Territory NSW	73%	27%	100%
National	63%	37%	100%



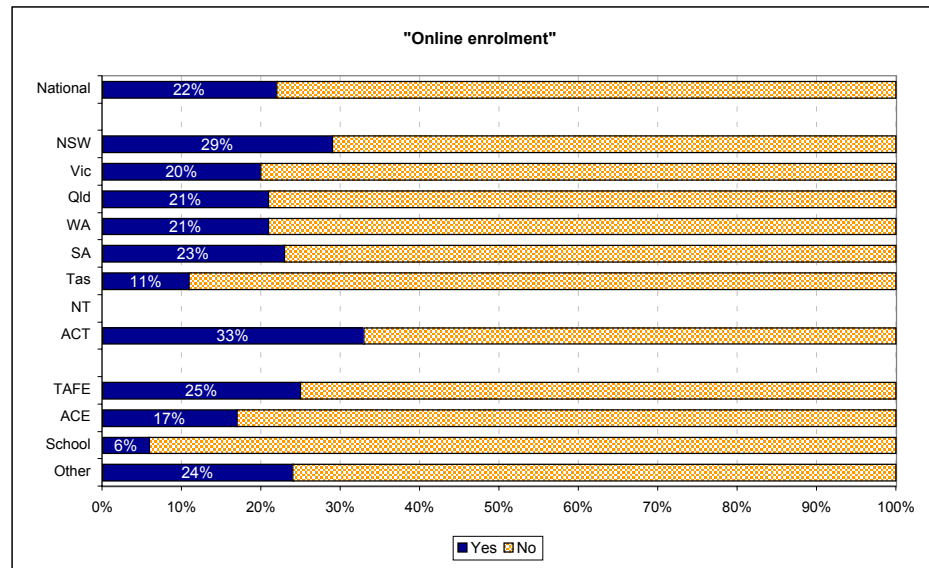
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**E-learning Benchmarking Project**  
*RTO Survey*

**Question 4**

Does your organisation offer the following e-business services to employers?

b) Online enrolment

	Yes	No	Total
Other	24%	76%	100%
School	6%	94%	100%
ACE	17%	83%	100%
Provider type TAFE	25%	75%	100%
ACT	33%	67%	100%
NT	Insufficient data for analysis		
Tas	11%	89%	100%
SA	23%	77%	100%
WA	21%	79%	100%
Qld	21%	79%	100%
Vic	20%	80%	100%
State/Territory NSW	29%	71%	100%
National	22%	78%	100%



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**Question 4**

Does your organisation offer the following e-business services to employers?

c) Online payments and electronic forms

	Yes	No	Total
Other	23%	77%	100%
School	14%	86%	100%
ACE	17%	83%	100%
Provider type TAFE	33%	67%	100%
ACT	26%	74%	100%
NT	Insufficient data for analysis		
Tas	18%	82%	100%
SA	34%	66%	100%
WA	21%	79%	100%
Qld	26%	74%	100%
Vic	21%	79%	100%
State/Territory NSW	24%	76%	100%
National	23%	77%	100%

